

The background of the slide features a globe with a grid of binary code (0s and 1s) overlaid. In front of the globe is a stylized eagle shield. The shield has "LOGISTICS" at the top, "DEFENSE" on the left, and "AGENCY" on the right. The center of the shield contains a detailed drawing of an eagle with its wings spread wide. Overlaid on the center of the shield is the text "DLA's" in blue, followed by "DoD Shelf Life Web Sites" in a larger, bold blue font. At the bottom of the shield, the text "October 2003" is displayed in blue.

DLA's
DoD Shelf Life Web Sites

October 2003

***Right Item, Right Time, Right Place, Right Price
Every Time... Best Value Solutions For America's Warfighter***



Introduction



■ PURPOSE

- ❖ **Provide a brief understanding of the Shelf Life Web sites, concentrating on the INTERNET web site. Taking suggestions on ways to improve the sites. Plus briefly describe what you (as users) can expect in the coming months**

■ SCOPE

- ❖ **The Shelf Life Web sites (INTERNET and Intranet) - Publicly accessible information only**



Who uses the Web Site



■ PRIMARY USERS

- ❖ **DoD-wide individuals interested in the Extending the Shelf Life of their stored items.**
- ❖ **Users (or companies) approved to have a need and non-threatening intentions.**
- ❖ **There is NO generic UserID access allowed. (i.e., Guest accounts or UserIDs used by more than one person).**
- ❖ **Open to all users that are recognized by DLA (using DoD's DNS) as being on a .MIL network - This includes civilians, contractors and military personnel working on a DoD recognized .MIL³**



Access Requirements



■ USER REQUIREMENTS

- ❖ **Standard Microsoft Internet Explorer Browser (version 6 or higher) OR**
- ❖ **Standard Netscape Browser (version 7.1 or higher)**
- ❖ **To access the .MIL server, the user must be on a DoD-recognized .MIL network**
- ❖ **To access the Public INTERNET server, the user must be on a network attached to the INTERNET**
- ❖ **Certain areas of the Public INTERNET site require a UserID and Password, obtained at the site**



Login Window – With Request Password



DoD Shelf-Life Program

Medical
DoD
Shelf-Life
Program

Shelf-Life Search: GO

About | FAQ | Help | Home

Reference

Subcommittees

POCs

Training

Policy

Extension Program (SLES)

Minutes

Feedback

Home > SLES Login

Enter your DLA Web Credentials

Login:

Password:

Login »

[Privacy notice](#) - [Accessibility](#)

Warning: This is a Government computer system.

[Sign up for a SLES Account](#)

[forgot your password?](#)

Enter your E-Mail and we will find it:

Find It!

Displays:

- **Login / Password box to obtain access to the Public SLES (restricted) area**
- **Link to the Request a UserID / Password for SLES access**
- **Obtain your password (Soon to be - reset your password)**



Request UserID Window



Displays:

- **Online request form**
- **All required field must be completed prior to obtaining a UserID and Password to the Public SLES (restricted) area**
- **All information will be verified by DLA account security**
- **Especially ensure your Email address is accurate**

The screenshot shows the 'Application for SLES Account' form. The sidebar on the left lists various links: Reference, Subcommittees, POCs, Training, Policy, Extension Program (SLES), Minutes, and Feedback. The main content area has a header 'Application for SLES Account'. It contains several input fields:

- *First Name: [Input Field]
- *Last Name: [Input Field]
- *Address: [Input Field]
- *City: [Input Field]
- *State: Alabama [Dropdown]
- *Zip: [Input Field]
- *E-Mail: [Input Field]
- *Phone: [Input Field] - [Input Field] - [Input Field] | DSN: [Input Field] - [Input Field]
- Service Agency: [Input Field] | Office Symbol: [Input Field]

A 'Comments:' section with a large text area follows. Below it is a field for 'Describe your Business Need/Purpose for access to the SLES Program.' At the bottom, there are fields for 'DoD LAN Login or DLA Web Login:' and 'If you have an existing DLA UserID Enter it here:', each with a corresponding input field. A 'Create' button is located at the very bottom right of the form area.



Site Location



- **INTERNET - Web Site Address / URL**
 - ❖ <http://www.shelflife.hq.dla.mil>
- **.MIL network only - Web Site Address / URL**
 - ❖ Sorry, this is deemed **Sensitive Information** - please Email your Shelf Life POC - which are listed on the Public Site, to obtain the .MIL network URL



Site Design

- **The Web Site has been defined and developed using a Rapid Application Development (RAD) approach, adhering to DLA full-system development lifecycle (SDLC) methodology as closely as possible**
- **Compliance with the DLA standards has been accomplished to the maximum extent possible**
- **Compliance with Section 508 standards has been accomplished to the maximum extent possible**
- **Compliance with DoD Policy on Posting Personal and Personnel information, DLA Web Cookie Policy, and Freedom of**



Security

- **The Web Site conforms to DoD, DLA, and other security standards and design.**
- **In general, the Web Site adheres to the following compliance standards:**
 - ❖ **Access is UserID and Password secure for authentication**
 - ❖ **System is compliant with DLA standards for strong password encryption**
 - ❖ **Data are encrypted (SSL) during transmission to and from user (web client) to (web) server**
 - ❖ **Server (web and data) is located behind (protected by) the DLA firewall**
 - ❖ **System / Site is System Security Authorization Agreement (SSAA) compliant**



Recent Changes



- Ensure all the previously stated standards, laws, and guidance are followed
- Identify and secure information that should not be accessible by the entire general public
- Make changes relevant to the Shelf Life Extension System (SLES) reengineering effort. (QSL, MQCSS, and the M-204)
- Update of the Frequently Asked Questions (FAQ)
- Provide more information (and keep accurate) utilizing **Important Announcements** and **Site Updates** on the opening screen



Differences between Inter- and Intra- NET



- Most of the differences are in layout and the general look of the site.

INTERNET	Intranet (.MIL Network)
M-204 Appendixes are coming soon	Currently available in draft review
POCs are generic	POCs are actual people
4140.27 has two restricted sections	No restrictions
Minutes section only contains Public Symposium / Conference	Minutes section also contains Board Meetings
Subcommittees section contains only the overall Charter	Subcommittees section also contains the member listing and other miscellaneous information
SLES section requires UserID / Password to access - QSL / MOCSS / Test Labs / and other restricted data	SLES section is open to all on the .MIL network



Contact Us



Your comments, suggestions, questions and other correspondence - technical or functional in nature - are welcomed and encouraged. Write to us using either the:

- **Feedback Form**
 - ❖ **Each web site contains a Feedback form**
- **Email**
 - ❖ **SLES.FEEDBACK@dla.mil**

Your correspondence will be routed to the most appropriate person to handle it efficiently and expeditiously.



Main Window

The screenshot shows the homepage of the DoD Shelf-Life Program. At the top left is the Department of Defense seal. The top right features a green recycling symbol with the text "DoD Shelf-Life Program". The header includes the title "DoD Shelf-Life Program" and a search bar labeled "DLA Today & Tomorrow Search" with a "Find" button. Below the header is a large green banner with the word "Shelf Life". A navigation menu bar contains links for About, Subcommittees, POCs, Training, Policy, Extension Program (SLES), Minutes, Help, Search, Feedback, FAQ, and Home. The main content area has a blue sidebar on the left with an "IMPORTANT ANNOUNCEMENT" section about the "10th Annual Gov't-Industry Shelf-Life Symposium" (October 21-23, San Diego, CA) and links for Information and Registration. The main content area displays two site update sections: one for September 22, 2003, regarding the Test Lab Listing from the M-204, and another for July 9, 2003, stating that the QSL monthly extract is no longer on the DSC-R web site and is now available under the Extension Program (SLES) tab. The footer contains links for Contact Webmaster, Section 508 Compliance, and Privacy/Security.

- ## Displays:
- **Important Announcements**
 - **Site Updates**



About Window

About the DoD Shelf-Life Program - MSIE6 :: DEFENSE LOGISTICS AGENCY ::

File Edit View Favorites Tools Help

Address Go Links >

DoD Shelf-Life Program 

Thursday, September 25, 2003 DLA Today & Tomorrow Search Find

Shelf Life

About Subcommittees POCs Training Policy Extension Program (SLES) Minutes
Help Search Feedback FAQ Home

About the DoD Shelf Life Program [Home](#) >

This section was last updated on: June 23, 2003.

- [Overview](#)
- [Shelf-Life Codes](#)
- [Shelf-Life POCs](#)
- [DoD Shelf-Life Program Public Internet Site](#)

Contact Webmaster Section 508 Compliance Privacy/Security

Local intranet

Displays:

- **Menu items that define the DoD Shelf Life Extension Program**
- **Including**
 - ❖ **Overview**
 - ❖ **Shelf Life Codes**
 - ❖ **Shelf Life POCs**
 - ❖ **Public Internet Site**



About - Overview Window



The screenshot shows the homepage of the DoD Shelf-Life Program. At the top, there's a banner with the DoD seal and the text "DoD Shelf-Life Program". Below the banner, the date "Thursday, September 25, 2003" is displayed, along with a search bar labeled "DLA Today & Tomorrow Search" and a "Find" button. The main title "Shelf Life" is prominently displayed in green. A navigation menu below the title includes links for About, Subcommittees, POCs, Training, Policy, Extension Program (SLES), Minutes, Help, Search, Feedback, FAQ, and Home. The "About" link is currently selected. A sub-menu titled "Overview of the DoD Shelf-Life Program" is shown, with a breadcrumb trail indicating "Home > About >". The content area contains several paragraphs of text explaining shelf-life management policies, the definition of shelf life, typical items, and the classification of shelf-life codes (Type I and Type II). At the bottom of the page, there are links for Contact Webmaster, Section 508 Compliance, and Privacy/Security.

Displays:

- **Brief Overview of the DoD Shelf Life Extension Program**



About - Shelf Life Codes Window



The screenshot shows the DoD Shelf-Life Program website interface. At the top, there's a banner with the DoD logo and the text "DEPARTMENT OF DEFENSE" and "DoD Shelf-Life Program". Below the banner, the date "Thursday, September 25, 2003" is displayed, along with a search bar labeled "DLA Today & Tomorrow Search" and a "Find" button. The main title "Shelf Life" is centered above a navigation menu with links like "About", "Subcommittees", "POCs", "Training", "Policy", "Extension Program (SLES)", "Minutes", "Help", "Search", "Feedback", "FAQ", and "Home". A breadcrumb trail "Home > About >" is visible. The central content area is titled "DoD Shelf-Life Program Shelf-Life Codes" and contains a table titled "Required Number of Months/Quarters Remaining Upon Receipt by the first Government activity". The table details shelf-life periods for Type I and Type II products, with specific values for months and quarters.

Shelf-Life Period	Required Number of Months/Quarters Remaining Upon Receipt by the first Government activity			
	Type I	Type II	Months	Quarters
Non-deteriorative No Shelf-Life Applies	0 (Zero)	0 (Zero)	N/A	N/A
1 Month	A	N/A	25 days	N/A
2 Months	B	N/A	50 days	N/A
3 Months	C	1	75 days	N/A
4 Months	D	N/A	3	1
5 Months	E	N/A	4	1
6 Months	F	2	5	2
9 Months	G	3	8	3
12 Months (1.00-Year)	H	4	10	3
15 Months (1.25-Years)	J	N/A	13	4
18 Months (1.50-Years)	K	5	15	5

Displays:

- **Shelf Life Code Table for Type I and Type II Products**



About - POCs Window



Displays:

- Service and Agency Administrators for the DoD Shelf Life Program
- Providing their Service, and a contact EMail address
- *Same as other POCs Window

DoD Shelf-Life Program Medical
DoD Shelf-Life Program

Shelf-Life Search: GO

[About](#) | [FAQ](#) | [Help](#) | [Home](#)

DoD Shelf-Life Public Point of Contacts

[Reference](#)

[Subcommittees](#)

[POCs](#)

[Training](#)

[Policy](#)

[Extension Program \(SLES\)](#)

[Minutes](#)

[Feedback](#)

- [Military Service and Agency Administrators and Members of the Shelf-Life Board](#)
- [Inventory Control Point Administrators](#)
- [DoD Storage Activity Administrators](#)

The following are the Service and Agency administrators for the DoD Shelf-Life Program. These administrators are responsible for all Shelf-Life functions within their respective Service or Agency. ICP, SA, and other key points of contact are available. Problems, issues, suggestions, recommendations for improvement and all other Shelf-Life concerns may be addressed to the administrators. Changes should be provided as they occur to the Director of the DoD Shelf-Life Program.

MILITARY SERVICE AND AGENCY ADMINISTRATORS FOR THE DoD SHELF-LIFE PROGRAM

SERVICE/AGENCY	EMAIL
DoD	SLES.DOD@dla.mil
DLA	SLES.DLA@dla.mil
ARMY	SLES.ARMY@dla.mil
NAVY	SLES.NAVY@dla.mil
AIR FORCE	SLES.AirForce@dla.mil
MARINE CORPS	SLES.Marine@dla.mil



About - Public Internet Site Window



Displays:

- The Publicly accessible INTERNET version of the DoD Shelf Life Program Web Site

The screenshot shows the homepage of the DoD Shelf-Life Program. The header features the DoD Seal and the text "DoD Shelf-Life Program". A search bar at the top right includes a "GO" button. The left sidebar contains links for Policy, POCs, Training, Feedback, Extension Program (SLES), Reference, and Minutes. The main content area has two "SITE UPDATE" sections. The first update is for the "10th Annual Gov't-Industry Shelf-Life Symposium" (October 21-23, San Diego, CA) with links for Information and Registration. The second update is for "NEW ACCESS TO EXTENSION PROGRAM!" (Read Messages Below). A note dated July 11, 2003, states that the FAQ has been updated. Below these updates, there's information about the "Train the Trainer Class" available in September 2003, with a link to Click here for Information and Registration. A note at the bottom mentions that QSL is available under the Extension Program (SLES) Tab. A red warning message at the bottom states: "June 18, 2003: EXTENSION PROGRAM (SLES) CHANGE: Access to the Extension Program (SLES) link has been modified and expanded to ONLY those with an authorized UserID/Password – Which now includes .GOV, .COM, .EDU and others. Non-.MIL users can sign-up for a SLES Account using the form on the". The page footer indicates version V 1.2.0.



Subcommittees Window



DoD Shelf-Life Program Medical
DoD Shelf-Life Program

Shelf-Life Search: **GO**

[About](#) | [FAQ](#) | [Help](#) | [Home](#)

Reference

Subcommittees

POCs

Training

Policy

Extension Program (SLES)

Minutes

Feedback

DoD Shelf-Life Program Subcommittees

- [Charter](#)
- Other Subcommittee Information is NOT available on this Public Web Site

Displays:

- **The general Charter of the Shelf Life Subcommittee Program**



Subcommittee - Charter (Sample) Window



The screenshot shows a web browser window for the DoD Shelf-Life Program. The header includes the DoD logo, the text "DoD Shelf-Life Program", and a recycling symbol. The date "Thursday, September 25, 2003" is displayed. A search bar with "DLA Today & Tomorrow Search" and a "Find" button is present. The main content area has a green header "Shelf Life". Below it is a menu bar with links: About, Subcommittees, POCs, Training, Policy, Extension Program (SLES), Minutes, Help, Search, Feedback, FAQ, and Home. The main content area displays the "DoD Shelf-Life Program Subcommittees Charter". The charter is divided into sections: A. OBJECTIVES, B. MEMBERSHIP, and C. OPERATIONS. The A. OBJECTIVES section contains four numbered items. The B. MEMBERSHIP section contains two numbered items.

DoD Shelf-Life Program Subcommittees Charter

[Home](#) >

A. OBJECTIVES

1. Evaluate and enhance the supply chain (life cycle) process for specific commodities as they relate to shelf life.
2. Resolve issues and problems identified by DoD Components, General Services Administration (GSA), Federal Aviation Administration (FAA), and United States Coast Guard (USCG). DoD Components refer to the Army, Navy, Air Force, Marine Corps, Defense Logistics Agency (DLA), and Defense Nuclear Agency (DSWA). Enclosure 1 of the charter will contain a listing of initial issues and problems to be resolved.
3. Initiate procedural and process changes to enhance program management.
4. Recommend policy changes to DoD 4140.27-M and other policy documents.

B. MEMBERSHIP

1. The subcommittee shall be chaired by the appropriate activity as designated by the Shelf-Life Program Director.
2. The DoD Components and, if applicable, GSA, FAA, USCG, Defense Depot Regions, each shall provide a representative who has the necessary functional expertise of the process to be addressed. Members may delegate responsibilities to field activities. Representatives may draw upon all appropriate

Displays:

- **The general Subcommittee Charter itself**



POCs Window

Displays:

- **Service and Agency Administrators for the DoD Shelf Life Program**
- **Providing their Service, and a contact EMail address**
- ***Same as About-POCs Window**

DoD Shelf-Life Program Medical
DoD Shelf-Life Program

Shelf-Life Search: GO

[About](#) | [FAQ](#) | [Help](#) | [Home](#)

DoD Shelf-Life Public Point of Contacts

Reference
Subcommittees
POCs
Training
Policy
Extension Program (SLES)
Minutes
Feedback

- [Military Service and Agency Administrators and Members of the Shelf-Life Board](#)
- [Inventory Control Point Administrators](#)
- [DoD Storage Activity Administrators](#)

The following are the Service and Agency administrators for the DoD Shelf-Life Program. These administrators are responsible for all Shelf-Life functions within their respective Service or Agency. ICP, SA, and other key points of contact are available. Problems, issues, suggestions, recommendations for improvement and all other Shelf-Life concerns may be addressed to the administrators. Changes should be provided as they occur to the Director of the DoD Shelf-Life Program.

MILITARY SERVICE AND AGENCY ADMINISTRATORS FOR THE DoD SHELF-LIFE PROGRAM

SERVICE/AGENCY	EMAIL
DoD	SLES.DOD@dla.mil
DLA	SLES.DLA@dla.mil
ARMY	SLES.ARMY@dla.mil
NAVY	SLES.NAVY@dla.mil
AIR FORCE	SLES.AirForce@dla.mil
MARINE CORPS	SLES.Marine@dla.mil



Training (Sample) Window



The screenshot shows a web browser window for the DoD Shelf-Life Program. The header includes the DoD Seal, the title 'DoD Shelf-Life Program', and a green recycling logo. The date 'Thursday, September 25, 2003' is displayed. A search bar with 'DLA Today & Tomorrow Search' and a 'Find' button are also present. The main content area is titled 'Shelf Life' and contains a menu bar with links like 'About', 'Subcommittees', 'POCs', 'Training', 'Policy', 'Extension Program (SLES)', 'Minutes', 'Help', 'Search', 'Feedback', 'FAQ', and 'Home'. Below the menu, a section titled 'DoD Shelf-Life Management Training Course Synopsis' is shown. It includes a link to 'Training Coordinators' and a note that the section was last updated on January 1, 2003. The 'Course Overview and Cost' section describes the training program, mentioning its location at NAVICP in Mechanicsburg, PA, and its cost of \$2,000 plus travel and per diem. The 'Course Description' section details the purpose of the course, which is to provide instruction on Shelf-Life policy and standard practice. The 'Scope' section states that the course content sets forth policy, principles, standards, instructions, functions, and procedures for management.

Displays:

- Information about the Shelf Life Training Program
- Includes link to upcoming classes
- Includes link to Online Registration Form



Policy Window

Thursday, September 25, 2003

DoD Shelf-Life Program

Shelf Life

About Subcommittees POCs Training Policy Extension Program (SLES) Minutes

Help Search Feedback FAQ Home

DoD Shelf-Life Program Policy Documents

Home >

This section was last updated on: May 5, 2003

DoD 4140.27-M [Shelf-Life Management Manual](#)

DLAR 4155.37

AR 702-18

NAVSUPINST 4410.56 [Materiel Quality Control Storage Standards \(Basic\)](#)

AFR 69-10

MCO 4450.13

FED-STD [GSA Shelf-Life Extension Procedures](#)

Contact Webmaster Section 508 Compliance Privacy/Security

- ## Displays:
- **Policy Documents deemed important by the Shelf Life Board**
 - **Including:**
 - ❖ **DoD 4140.27M**
 - ❖ **DLAR 4155.37**
 - ❖ **FED STD**



Extension Program (SLES) Window



Thursday, September 25, 2003

DLA Today & Tomorrow Search Find

Shelf Life

About Subcommittees POCs Training Policy Extension Program (SLES) Minutes

Help Search Feedback FAQ Home

DoD Shelf-Life Program Extension Program (SLES)

Home >

- [Quality Status Listing \(QSL\)](#)
- [Materiel Quality Control Storage Standards \(MQCSS\) System](#)
- [Test Labs *New](#)
- [Extended Shelf-Life DOD Forms](#)
- [Extended Shelf-Life Appendixes \(for MQCSS and QSL\)](#)
- [Obtaining and Resetting Passwords](#)
- [Shelf-Life Extension System \(SLES\) M-204 Reengineering](#)

This section was last updated on: July 24, 2003

Contact Webmaster Section 508 Compliance Privacy/Security

- ## Displays:
- **Important Announcements**
 - **Site Updates**



Minutes (Sample) Window



DEPARTMENT OF DEFENSE
UNITED STATES OF AMERICA

DoD Shelf-Life Program

Medical
DoD
Shelf-Life
Program

Shelf-Life Search: GO

[About](#) | [FAQ](#) | [Help](#) | [Home](#)

DoD Shelf Life Program Minutes

GOVERNMENT AND INDUSTRY ANNUAL SYMPOSIUMS

May 31 - June 2, 2000
30 October - 1 November 2002

[Reference](#)
[Subcommittees](#)
[POCs](#)
[Training](#)
[Policy](#)
[Extension Program \(SLES\)](#)
[Minutes](#)
[Feedback](#)

Displays:

- **Public Symposia**
- **Public Conferences**
- **Minutes, agendas, and other information**



Help Window

Displays:

- **Contact information on getting help on:**
 - ❖ Technical issues
 - ❖ Functional issues
- **Additional Link to FAQ (*same information as other FAQ)**



FAQ Window (Sample)



DoD Shelf-Life Program Medical
DoD Shelf-Life Program

Shelf-Life Search: GO

About | FAQ | Help | Home

Frequently Asked Questions

This section was last updated on: July 11, 2003

Reference

Subcommittees

POCs

Training

Policy

Extension Program (SLES)

Minutes

Feedback

Q. My office is a military office with a .mil email address, but we are not being allowed to access the Extension Program (.mil only) on the Shelf-Life Intranet web site in order to extend Shelf-Life.

A. The IP Address of your computer (.mil) is being resolved during what is called a domain name reverse lookup. This is something that must be setup on your local network. Please contact your network system administrator and tell him/her that you need to be identified as a .mil user. There are a couple of ways this can be accomplished (e.g., a reverse DNS file or internet proxy server). A good way to verify if you are truly a .MIL network address site, is to surf to: <http://www.dtic.mil/cgi-bin/ip.cgi> - Press the "Test Again" button on the page. Look at the 2nd column ("DNS Translates To:") and the 2nd row ("IP Address") if this field shows an IP address that ends in .MIL then you are a .MIL network address and the problem may be with the DLA network. Submit this issue to HelpDesk@dla.mil for assistance. If the field shows anything else (including "UNKNOWN") then you are not recognized as a .MIL network address and there is a problem with the network at your end. Submit this issue to your local network support staff.

Q. I do not have access to a Computer using a Military network address, however, I do have a INTERNET account. Is there a way to access this program using a computer that belongs to this maintenance facility?

A. You will not be able to access the DoD Shelf-Life Extension Program Intranet .MIL only web site. However, you can access the DoD Shelf-Life Extension Program INTERNET Public web site. If you need access to QSL, MQCSS or other restricted material in the Extension Program (SLES) area on the site, you will need to have a UserID and Password. Click on the Extension Program (SLES) link. You should see the Login page. On this page is a link to Request a UserID and Password. Complete the form, ensuring that the mandatory fields are complete and accurate. Press Submit. You will receive a confirmation message to the email address you provided, almost instantly. If you receive no email, you may have inaccurately entered your email address. The authorizing personnel will get back to you as soon as possible, but this process can take 1-2 weeks. You will be notified of a decision positive or negative to the email address you provided. If you have received no emails, please use the Feedback Form on the site to request status or submit an email connection.

Q. Is extended Shelf-Life information available on the Public INTERNET?

A. Extended Shelf-Life information is available on the Shelf-Life web site at <http://www.shelflife.hq.dla.mil> under the Extension Program

Displays:

- **Most common questions / issues asked by users of the site and system.**

- ❖ **Technical**
- ❖ **Functional**



Feedback Window



DoD Shelf-Life Program

Shelf-Life Search:

[About](#) [FAQ](#) [Help](#) [Home](#)

Reference

Subcommittees

POCs

Training

Policy

Extension Program (SLES)

Minutes

Feedback

DoD Shelf Life Program Feedback

Do you have a question or need help on the DoD Shelf Life Program?
Training?
General Information?
The Web Site?

You are encouraged to submit questions, provide comments, or suggestions.
All submissions **WILL** receive a response from the Program Director, applicable DoD Shelf Life Program board member or technical support.

Please ensure you provide your **E-Mail** and **Phone Number** so that we may contact you for further clarification or resolution.

Name:

E-Mail:

DSN / Commercial Phone:

Comments:

Displays:

- **The online Feedback Form**
- **Information on where to send an Email if you prefer**



Other Items of Interest



Shelf-Life Search: **GO**

- **Located on both sites**
 - ❖ On the INTERNET in the Upper Right Corner
 - ❖ On the Intranet (.MIL only Network) by selecting the SEARCH Tab
- **Searches only the Shelf Life Site for the word(s) you input**

[Privacy/Security](#) | [Section 508 Compliance](#) | [Contact Webmaster](#)

- **Located on both sites at the bottom of every Web page**
- **Displays:**
 - ❖ **DLA Privacy and Security Policy Statement governing the site**
 - ❖ **Section 508 Compliancy statement governing the site**
 - ❖ **Link to Contacting the Webmaster - *Same as HELP**



Coming Soon



- **Links to other Shelf Life Web Sites**
- **Additional FAQs**
- **Online training (materials, CBT, etc.)**
- **Continuous updating of data and other support information**
- **Expanded fail-over capabilities to ensure 24x7 support**
- **Successful completion (as defined by you) of the SLES reengineering effort**



Conclusion

- **Aspects of the reengineering efforts are already in place on the Web Sites. Including enhanced QSL, Test Lab information, M-204 Appendixes, etc.**
- **Each enhancement will provide a centralized source for DoD Shelf Life Extension Program information**
 - **Step 1: Enhance the existing Web sites, Customer Web site support, and decrease User wait for solutions / answers**
 - **Step 2: Transition the M-204 to a Web Environment**
 - **Step 3: Update / Enhance SLES data and its presentation**
- **Input is welcomed and encouraged at every step**

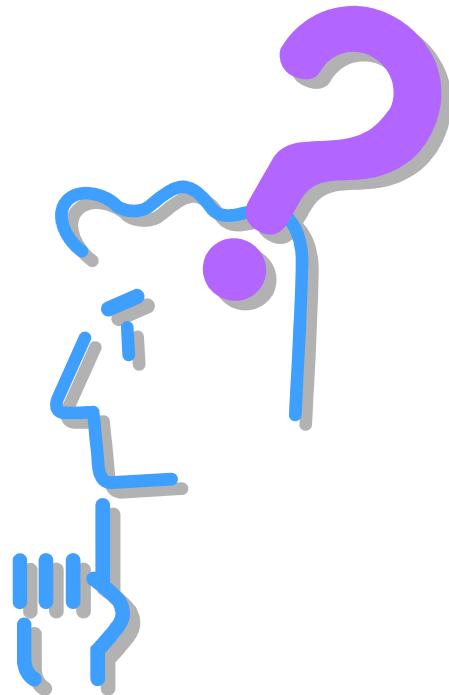


Q&A



**A brief Question and
Answer
session will now take
place.**

**Please ask
one question at a time.**





Thank You



**Thank You
for your support of the
Shelf Life Extension Program
and the
Shelf Life Extension Web
Sites!**



Supporting Slides



The following slides were not part of the presentation, but available if discussion requires them.